

Del-Co Water Company, Inc.

Pricing Rate Change Effective May 1, 2026

1. What is the effective date for the rate change?

The new rates will be effective May 1, 2026, which is the beginning of Del-Co Water's fiscal year.

2. Is Del-Co making another billing structure change?

No. We made the necessary changes last year and do not foresee another billing structure change for some time.

3. How much water does a routine Del-Co Water residential customer use in a month?

50% of residential customers use 4,000 gallons or less per month and the average usage last year was approximately 5,500 gallons per month.

4. I see a lot of lawn irrigation in the warmer months. What can you tell me about the added water use?

A study of Del-Co Water residential customers revealed that approximately one-half will increase their water consumption by no more than 25% in the summer months over their winter use. However, 24% will more than double their water consumption in the summer through irrigation, swimming pools, and outdoor recreation. Heavy summer irrigation increases the water demand on the distribution system.

5. Is the base monthly fee changing?

Yes. Del-Co Water is updating both base fees and water rates. The fixed monthly cost will increase by \$1 for our most common 5/8" meter. The monthly cost depends on the meter size, and the larger sizes will increase consistently with their size differential.

6. What is the conservation tier?

Del-Co Water established a water use tier beyond which we send a pricing signal to customers, encouraging them to conserve water. The 10,000-gallon level is 2 ½ times the median monthly household use.

7. How can I find out how much water my household uses each month?

The simplest way to find out how much water you are using is to look at your most recent monthly bill. Del-Co Water includes your history of water use on each monthly bill.

8. Do you have any tips on saving water to lower my expected cost?

Conservation can be very simple and a great educational opportunity in your home.

- We like our green lawns and sprinkling every *other* day or even one less hour per day will provide savings and likely keep it green. Many lawncare professionals will say it only takes 1" of water per week to keep a lawn healthy.
- Look for the leaking toilet with a little food coloring in the tank. If the toilet bowl changes colors, you may have a leak.
- A 10-minute shower uses as much as 25 gallons of water and reducing the time or converting to low-flow fixtures are a few ways to add savings.
- Washing a car can take 40 to 100 gallons of water, depending on the length. Consider the frequency of the car washes.