

CURRENT NEWS & UPDATES

OLENTANGY TREATMENT PLANT EXPANSION

Del-Co recently completed a significant upgrade to the Olentangy Water Treatment Plant (WTP). The Olentangy WTP is Del-Co's largest, and before the needed improvements could treat and provide 19 MGD (million gallons per day) to our customers. After the expansion, it can now treat 29 MGD. The upgrade was necessary to address three ongoing challenges:

- **Regional Growth** – the Mid-Ohio Regional Planning Commission predicts that the Central Ohio region will add one million people by 2050, and Del-Co will provide water to many of these individuals.
- **Irrigation Use** – Del-Co's production during the summer months can be double its normal production, and this is almost entirely due to lawn-watering.
- **Drought Potential** – while weather can be unpredictable, Del-Co must be prepared to supply water even during hot conditions and limited rainfall.

CONTACT INFORMATION

Customer Service available
Monday-Friday
8:00 AM – 4:30 PM
(740) 548-7746
(800) 521-6779
www.delcowater.org
Information@delcowater.com

Pay Bill By Phone
(740) 272-4376

Del-Co Water Company, Inc.
6658 Olentangy River Road
Delaware, OH 43015

Morrow County Office
4940 State Route 229
Marengo, OH 43334
(419) 253-6003

To supply the additional source water to the Olentangy Plant, a raw water pump station – the Schreiber Pump Station – was constructed on the O'Shaughnessy Reservoir. This pump station can provide 8 MGD of source water to our Olentangy WTP, delivering the capacity needed to provide high-quality drinking water for decades to come!



Olentangy Plant Expansion

Winterize Your Home!

Everyone has a role to play when it comes to preparing for winter. Below are tips for protecting your home's plumbing:

- **Water Shut-Off Valve:** Always know where this is in case of an emergency.
- **Pipes:** Prevent freezing or bursting with insulation (especially in unheated spaces).
- **Attention Snowbirds:** Winterize your home before heading out for the winter.
- **Outside Spigots:** Turn off all water to outside spigots from inside shut-off valve.
- **Hoses:** Disconnect and drain all outside hoses.
- **Irrigation Systems:** Make sure your system is drained, blown out, and fully winterized.
- **Let Water Drip:** Let a slight drip of water run when temperatures dip below freezing.
- **Wrap Faucets:** Wrap outside faucets or hose bibs with insulation if you don't have a separate outside valve to turn them off.
- **What to Do if Pipes Break:** Close your main water shut-off valve to your house. Most shut-off valves are located where the water line enters the house, either at the front of your house where you connect your hose, or basement near the hot water heater, or inside the garage.

GENERAL INFORMATION

Please verify your phone number and email address online, or with a Customer Service Representative. This will ensure that you receive notifications about outages or boil water advisories in your area.

NEW LOOK WEBSITE
COMING SOON!!

NEW SITE!

NEW LOOK!

SAME GREAT INFO!



Due to COVID-19, our lobbies remain closed until further notice. If you need an in-person appointment, please call our Customer Service Department at 740-548-7746.

WATER QUALITY CORNER



What is that pink stain in my shower?

The reddish-pink color frequently noted in bathrooms on shower stalls, tubs, tile, toilets, sinks, toothbrush holders, and on pets' water bowls is caused by the growth of the bacterium *Serratia marcescens*. *Serratia* is commonly isolated from soil, water, plants, insects, and vertebrates (including man). The bacteria can be introduced into the house through any of the above-mentioned sources. The bathroom provides a perfect environment (moist and warm) for bacteria to thrive. The best solution to this problem is to continually clean and dry surfaces to keep them free from bacteria. *Serratia* will not survive drinking water that is treated with chlorine (as Del-Co water is).

Lead in Drinking Water

Lead is a naturally occurring element in our environment. Consequently, our source water supply is expected to contain small, undetectable amounts of lead. If present, elevated lead levels can cause serious health problems, especially for pregnant women and young children. Lead in drinking water comes primarily from materials and components associated with service lines and home plumbing. While Del-Co is responsible for providing high-quality drinking water and remains in compliance with all Ohio Environmental Protection Agency (EPA) regulations, we cannot control the variety of materials used in household plumbing. Therefore, when your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water and would like to have your water tested, you can view a list of Ohio EPA certified laboratories certified in the State of Ohio to test for lead at <http://www.epa.ohio.gov/ddagw> or by calling (614) 644-2752. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure are available from the Safe Drinking Water Hotline at (800) 426-4791 or at www.epa.gov/safewater/lead.